

2024 TX BoS CoC Action Plan -- FINAL		Quarter 3: 7/1/2024-9/30/2024
Goal 1: Improve the Current Housing Crisis Response System		
Strategy 1: Integrate public and community-based services linked to outreach, engagement, shelter, and housing		
Measure 1. Implementation plan for updating assessment and prioritization standards is developed		
Measure 2. Increased use of existing processes and procedures, like Diversion, Referrals, and the Domestic Violence (DV) workaround		
Measure 3: CoC-level MOU signed with at least one service system, to improve coordination with homeless services		
Activity 1.1a. Standardize assessment and prioritization processes		See updates below.
	Action 1. Work with HUD TA providers, CoC Board, CESC, and Data Committee to complete the CE Prioritization and roadmap tool created by Homebase.	Staff continued to expand and update the CE Assessment & Prioritization (CEAP) Redesign Roadmap. Staff identified key race equity and equity-based decision making activities and incorporated them into the Roadmap and sought feedback from CEAP Workgroup Members and technical assistance from Homebase.
	Action 2. Update all CE resources and training materials to better reflect the theory of CE and emerging best practices	Staff integrated training update needs into CEAP Roadmap. Developed plan to update all CE HMIS training videos by early 2025.
	Action 3. Increase engagement with CE resources and training materials through (at a minimum) quarterly outreach to all participating agencies/ regions to inform them of updates.	Outreach done to regions last quarter has prompted the Systems Change (SC) Team to launch a referral improvement plan for regions. Staff worked on updating training materials for the CE referral process and for vacancy reporting.
Action 3. Revamp of Prioritization Standards		See updates below.
	3.a. Seek guidance from HUD and TA providers on opportunities for more local control over prioritization standards (as opposed to having CoC-wide standards).	Systems Change Team is not currently seeking a plan for regions to utilize unique prioritization standards, however, staff are actively working to redesign current prioritization standards to advance racial equity. This quarter, staff developed a preliminary plan to guide the review and continued development of prioritization standards utilizing specific equity considerations.
Activity 1.1b. Work with communities to identify how to focus Coordinated Entry efforts on Coalition building rather than Compliance driven		See updates below.
	Action 1. Evaluate opportunities to scale back CE to make it less burdensome to CE regions and staff	See updates below.
	1.a. Identify processes that can be taken over by Systems Change team staff at THN and develop implementation plan for taking these responsibilities over.	CE Data Lead position was filled and onboarded this quarter. This position will foster increased capacity of providers through tailored Housing Priority List and data quality support.
	1.b. Utilize the CE regional evaluations to identify opportunities for CE regions to prioritize practices needed to improve their CE system.	Staff began working on an SOP for the regional evaluation. We also began discussions about the next regional evaluation.
Activity 1.1c. Engage with mainstream services to avoid discharging people into homeless situations.		See updates below

	Action 1. Hire a Partnership Engagement VISTA member for the second year of the project	THN offered the VISTA position to a person who was scheduled to start on 7/15 but then backed out of the position. Without the VISTA's help, this activity will be much harder to accomplish. Staff are recruiting for a VISTA position to start in January 2025.
	Action 2. Continue to assess current engagement and collaboration among homelessness resources, education, healthcare, foster care, and criminal legal systems. Assess current engagement and collaboration among the following entities and groups: (1) Head Start, (2) Early Head Start, (3) Home Visiting program, (4) disability services and groups that are led by and serving people with disabilities, (5) LGBTQ+ organizations and groups that are led by and serving LGBTQ+ folks, (6) groups serving people with substance use disorders, (7) groups that are led by and serving Black, Indigenous, and other People of Color (BIPOC), (8) Local Mental Health Authorities, (9) EMS/crisis response authorities, and/or (10) local jail personnel.	Staff have not had the capacity to work meaningfully on this action in Quarter 3.
	Action 3. Continue to engage and develop partnerships with system leaders in education, healthcare, foster care, and criminal legal systems to continue exploring opportunities for improvement and collaboration between these social service systems and homelessness services. Develop materials to support engagement and collaboration (see YEAR 1 VISTA materials in PD VISTA Legacy Binder). Begin to engage with group leaders from (1) Head Start, (2) Early Head Start, (3) Home Visiting program, (4) disability services and groups that are led by and serving people with disabilities, (5) LGBTQ+ organizations and groups that are led by and serving LGBTQ+ folks, (6) groups serving people with substance use disorders, (7) groups that are led by and serving Black, Indigenous, and other People of Color (BIPOC), (8) Local Mental Health Authorities, (9) EMS/crisis response authorities,	Staff have not had the capacity to work meaningfully on this action in Quarter 3.
	Action 4. Evaluate the assessments, research, and materials developed for outreach, engagement, and coordination with priority systems.	Staff have not had the capacity to work meaningfully on this action in Quarter 3.
Strategy 2: Improve communication and cooperation between communities in the same region to improve service delivery		
Measure 1. A feasibility study is conducted, and a decision is made to regionalize the CoC or not to regionalize the CoC		
Activity 1.2a. Explore regional planning and decentralized governance		
		See activity below
	Action 1. Engage a consultant to explore regionalization with staff and CoC stakeholders	THN staff are working with The Cloudburst Group consultants, provided by the U.S. Department of Housing and Urban Development (HUD) at no cost to the CoC or THN. Cloudburst (CB) and THN staff have met regularly. From July through September, staff and CB developed a one-page document to advertise CoC modernization; created a section of THN's website about modernization; sought input via an online form; presented information and got input at the September 11th CoC General Membership meeting; and recruited people to join the CoC Modernization Workgroup.
	Action 2. Carry out activities to gain stakeholder input on the possibility of regionalizing the CoC	Staff and Cloudburst consultants created a one-page information document about modernization and an online form where anyone can give input into the topic of modernizing the CoC. Staff and technical assistance providers are also recruiting members of a CoC modernization workgroup.
Strategy 3: Increase capacity of local providers and communities		
Measure 1. An implementation plan is developed for incorporating Diversion strategies utilizing research from other CoCs		
Measure 2. An implementation plan is developed for incorporating vacancy reporting strategies.		
Measure 3. An implementation plan is developed for relaunching the Domestic Violence (DV) Workaround process, ensuring more		
Activity 1.3a. Promote the use of diversion strategies to assist people experiencing homelessness		
	Action 1: Launch Diversion pilot program which will lead to a phased roll out of diversion training materials and the Diversion	See update below No activity in Q3.

Activity 1.3b Promote the use of vacancy reporting to support making referrals and referral outcomes easier to track	See update below
Action 1: Launch Vacancy Reporting Pilot which will lead to a phased roll out of the vacancy reporting workflow in all regions.	Staff continued working with Denton on the Vacancy Reporting pilot project. Denton asked to extend the VR pilot so that they could keep practicing. Staff began updating VR trainings to prepare to introduce VR to Coordinated Entry entities in Hays County.
Activity 1.3c Promote the use of the DV workaround process in all CE regions	See update below
Action 1: Conduct trainings on the DV workaround process in all regions, focusing on the regions that have actively participating victim service providers.	Staff will be updating the HMIS DV workaround training video by early 2025.
Strategy 4: Strengthen practices of local providers and communities	
Measure 1 CoC Written Standards for Service Delivery updated by December 31, 2024	
Measure 2. The CoC has developed performance benchmarks for a variety of housing and service projects	
Measure 3. The CoC has incorporated a formal monitoring strategy and process into the CoCs governance documentation.	
Measure 4. LHC Workgroup Calls participants report learning material that increases their capacity to deliver services to their community.	
Activity 1.4a. Increase capacity to provide housing and services, including housing-focused case management	See updates below.
Action 1: Develop performance benchmarks for housing and service projects	Staff incorporated feedback form on Performance metrics for RRH and PSH projects into the FY24 application scoring
Action 2. Facilitate LHC work group discussing increasing service availability in under-resourced communities	Staff planned and facilitated a workgroup meeting on Consolidated Plan Jurisdictions (CPJs) and how CJP localities can engage program administrators to fund homeless services and housing interventions, and affordable housing. The training including information on how non-CJP communities can use the information and plans CJP's use to advocate to local government to direct funds to fund homeless services and housing interventions, and affordable housing. The training was delivered on 9/26.
Action 3. Update the CoC's Written Standards for Service Delivery to incorporate Housing Focused Case Management & update all existing Housing and Service Sections,	Draft interim update pending CoC Board approval in December.
Action 4: Update the CoC's Written Standards for Service Delivery to document the CoC's Monitoring Strategy	Incorporated into CoC's Interim update. See Action 3
Action 5: Update the CoC's Written Standards for Service Delivery to document the joint TH/RRH Component Type	Incorporated into CoC's Interim update. See Action 3
Activity 1.4c. Promote the use of evidence-based practices such as Housing First, trauma-informed care, and harm reduction	See updates below.
Action 1: Identify 2024 Communication/ Technical Assistance Strategy for CoC/ESG/SSVF Recipients (i.e. monthly resource sharing via listserv, collect feedback on resource/training needs quarterly/biannually, routine newsletter entry re: timely best practices, audit/update website for resources quarterly, etc)	No activity ro report
Action 2: Utilize CoC Wellness Checklist outcomes to prioritize training/technical assistance (TA) needs and integrate into training calendar	Staff have developed a comprehensive New Recipient Onboarding resource that is being used with West Central Texas Regional Foundation
Action 3: Collect routine feedback on training needs from current CoC Program and ESG Program grantees	Staff collected feedback at September General Membership Meeting re: Ttaining needs

	Action 4: Develop and implement a Training Calendar to support the implementation of evidence based practices such as Trauma Informed Care, Motivational Interviewing , and Harm Reduction	Working to facilitate training with Texas Association Against Sexual Assault (TAASA) for Nov. 2024. Incorporating SC Team to capture the continuum of safety planning inflection points
Strategy 5: Develop strategies that are tailored to various sub-populations		
Measure 1. Racial disparities in the provision or outcomes of homeless assistance were analyzed		
Measure 2. At least one strategy is developed and planned for implementation to address disparate impact or racial equity.		
Activity 1.5d. Examine the disparate impact of homelessness on Black or African American individuals and create strategies to address the disparities		
	Action 1. Analyze racial disparities (among the 8 communities where disparities are the greatest) in the provision or outcomes of homeless assistance.	See updates below. Staff continued work on the large-scale equity analysis project. Staff have been conducting an equity analysis using HMIS data to better understand the effectiveness of the different project interventions, see where there might be gaps in service delivery, and identify disparities among the populations accessing services. Staff are working on building out a dashboard in Tableau to better visualize the data.
	Action 2: Research how other BoS CoCs are addressing racial disparities	No activity in Quarter 3.
	Action 3. Perform intentional outreach to culturally responsive organizations and persons with lived experience of homelessness to learn about needs and effective practices	No activity in Quarter 3.
	Action 4. Engage in intentional outreach to organizations within the communities with the most disparate impact and share lessons learned from culturally responsive organizations, persons with lived experience, and the Workgroup	No activity in Quarter 3.
	Action 5: Discuss with consultants how to address racial disparities in the BoS CoC	The consultants that are working with THN and the CoC on CoC Modernization, The Cloudburst Group, will also work with THN and the CoC to develop a 2025 CoC Action Plan that will intentionally incorporate a racial equity lens and may include more activities to address racial disparities.
	Action 6: Establish a workgroup within the TX BoS CoC to look at disparate impact of homelessness on Black or African American individuals.	THN is developing a Racial Equity Committee of the CoC. Planning has begun, and one of the group's activities will be to examine disparate impact of homelessness on Black and African American individuals.
Goal 2: INCREASE SUPPLY OF, AVAILABILITY OF, AND ACCESS TO HOUSING AND SUPPORTIVE SERVICES		
Strategy 2: Increase the availability, effectiveness, and alignment of services and community resources that help prevent homelessness		
Measure 1: At least 1 PHA has updated their Administrative Plan to incorporate homeless preferences, or similar flexibilities/waiving minimum rents etc after working with the CoC.		
Measure 2. The LHC self-assessment tool draft is complete and ready for review by THN staff and external partners and used by at least one LHC.		
Activity 2.2a. Advance high-quality housing and service partnerships that promote resilient and equitable communities		
		See updates below.

	Action 1: Promote and develop partnerships between PHAs and nonprofit organizations to strengthen local Crisis Response Systems through those partnerships	Staff connected Panhandle Community Services with Moore County Crisis Center to coordinate services in Moore County.
	Action 2: Refine an LHC self-assessment to improve alignment of efforts with CoC. LHCs will have a document that provides more guidance on what areas to focus on and grow in order to align efforts with the CoC strategic plan. The document will also be a reference for TX BoS CoC members and staff to understand how LHCs can align their efforts with the CoC. LHCs will be given the opportunity to complete a self-assessment during a group meeting, such as an LHC Conference Call.	Part of the LHC-self assessment draft was recovered from the server.
Strategy 3: Improve access to temporary, transitional, and permanent housing		
Measure 1: The CoC has published quarterly performance reporting related to the Supplemental NOFO on the CoC website to promote accountability and transparency at the CoC-level		
Measure 2: Shorter length of time homeless demonstrated by "System Performance Measure 1b the length of time persons remain homeless" for projects funded under the SNOFO compared to the CoC average		
Activity 2.3b. Provide immediate access to low-barrier emergency shelter or other temporary accommodations to all who need it		See updates below
	Action 1. Monitor System Performance Measure benchmarks developed in project applications for Supplemental NOFO funding	There are no SNOFO projects in operation yet
	Action 2: Work with SNOFO recipients to identify and develop strategies to identify unsheltered persons in rural areas and move them quickly into housing	There are no SNOFO projects in operation yet
Activity 2.3c. Assist people to move swiftly into permanent housing with appropriate and person-centered services		See updates below
	Action 1. Complete the EHV Program	EHV completed in Quarter 1 of 2024
	Action 2. Develop target benchmarks for lengths of time from identification to housing	Developing these benchmarks is part of the proposed comprehensive re-write of the CoC's Written Standards for Service Delivery, anticipated to be completed in March 2025
	Action 3. Incorporate Benchmarks developed in Action 2 into CoC Board Reporting (Lead Agency Report)	Developing these benchmarks is part of the proposed comprehensive re-write of the CoC's Written Standards for Service Delivery, anticipated to be completed in March 2025
	Action 4. Explore the development of a CoC Performance Dashboard	No activity to report.
Strategy 4: Increase the availability, effectiveness, and alignment of services and community resources that help people remain stably housed		
Measure 1: THN has housed 410 households with EHV by April 30, 2024		
Activity 2.4c. Encourage the establishment of homeless preferences for housing choice vouchers		See updates below.
	Action 1. Work with communities awarded funding under the SNOFO to operationalize homeless preferences	SNOFO Project still in Technical Submission phase and not yet operating
Strategy 5: Ensure the availability of housing for special populations of people experiencing homelessness (youth, veterans, families, chronically homeless persons)		
Measure 1: There will be increased participation in the CoC by youth homeless service providers		
Activity 2.5b. Develop a plan to end Youth Homelessness and create a Youth Action Board (YAB) comprised of youth with lived experience of homelessness		See updates below.
	Action 1. Research other planning efforts for ending youth homelessness in partnership with the Texas Network of Youth Services	No Activity to report.

	Action 2. In partnership with TNOYS, explore federal resources to end youth homelessness such as the Youth Homeless Service Improvement (YHSI) and Youth Homeless Demonstration Project (YHDP) funding	No Activity to report this Quarter. TNOYS was awarded funding under HUD's YHSI grant. The Coalition for the Homeless (CFTH) of Houston was also awarded YHSI. THN is a subrecipient of theCFTH project, working to promote coordination in Galveston.
Goal 3: MORE EFFECTIVELY USE DATA TO INFORM DECISION-MAKING, MEASURE PROGRESS, AND SET GOALS FOR SUCCESS		
Strategy 1: Continuously improve homelessness data management		
Measure 1. Improved Homeless Management Information System (HMIS) Data Quality metrics		
Activity 3.1c. Conduct quarterly data quality checks and provide communities with more one-on-one and peer learning opportunities to enhance their data entry practices.		Staff sent out data quality issues each month related to 'missing Head of Household' and 'missing annual assessments' with instruction on how to correct and also corrected issues in the system regarding 'incorrect entry assessments'. Staff met with several organizations individually to walk them through corrections needed for data quality.
	Action1 : Find ways to incorporate Data Committee into this work throughout the year; use the HMS Data Timeliness table to create strategies	The Data Committee met on 9/19 and discussed HMIS data quality (DQ) issues and how the Committee can be incorporated into the DQ process.
	Action 2: Utilizing feedback from providers and pain points identified on the CE regional evaluations, create and implement a Coordinated Entry-focused data quality improvement plan.	No activity in Quarter 3
	Action 3: Create more learning opportunities outside of the annual Data Security and Quality webinars. These include quarterly optional "lunch and learns", and one on one 'follow-up' trainings to fill training gaps identified by DQ checks	The THN Data Team is preparing for a new HMIS Admin "office hours"-style webinar for HMIS users to learn more about specific data quality issues and how to best avoid them
Strategy 2: Increase HMIS participation in order to better understand the housing crisis response system		
Measure 1. Increased participation rate (i.e., the number of projects using HMIS out of the number of homeless services projects in the TX BoS CoC's HIC)		
Measure 2. Number of Local Homeless Coalition (LHC) meetings attended by the Data Team		
Activity 3.2a. Educate providers on the benefits of using HMIS and conduct targeted outreach of non-participating organizations		See updates below
	Action 1. Schedule informational calls with interested parties	The THN Data Team held 2 calls with interested organizations to see if HMIS was the appropriate database for their data.
	Action 2. Utilize the housing inventory count (HIC) to identify non-participating projects, and conduct targeted outreach	No activity in Quarter 3
Goal 4: INCREASE COMMUNITY ENGAGEMENT, IMPROVE PUBLIC PERCEPTION, AND SHAPE PUBLIC POLICY		
Strategy 3. Increase community awareness and participation and community engagement around ending homelessness through coalition building, advocacy, volunteerism, and engagement		
Measure 1. At least one webinar is developed		
Measure 2: New prioritization factors are implemented by the end of 2024		

Activity 4.3a. Create content and process to introduce educational materials to people new to homeless services		See activity below
	Action 1. Develop one or more webinars about homelessness to deliver to new audiences such as mainstream service providers	Staff continued developing a webinar about the TX BoS CoC, CoC Program funding, and Emergency Solutions Grant (ESG) Program funding for the North Texas Aging and Disability Services (NTADS). The webinar is scheduled to be delivered on 10/31. Staff planned and facilitated a 7/30 LHC Conference Call with DFPS mainstream service providers discussing the DFPS Housing Program and supports the department provides to foster and former foster youth to access services and housing.
	Action 1a. Gain the participation of persons with lived experience of homelessness and other CoC stakeholders to design the content of the trainings	Members of the CoC's Lived Experience Committee assisted with developing the content of the webinar in early 2024, but in mid-2024, the main topics of the webinar were adjusted by NTADS, and that revised content was developed by and will be delivered by THN staff.
	Action 2. Coordinate with THN's Planning Team to orient to the CoC any new projects that receive Continuum of Care (CoC) Program-funding and Emergency Solutions Grant (ESG) Program funding	No activity in Quarter 3.
Activity 4.3b. Promote awareness of racial disparities in housing access		Staff is actively collecting data using HUD and HMIS reports to help determine where disparities exist in the TX BoS CoC Coordinated Entry System.
	Action 1. Ensure that new prioritization factors reflect the experiences of Black/ African American, Indigenous, and People of Color who are at heightened risk of homelessness due to past systemic harms and ongoing discrimination.	Staff is intentionally recruiting BIPOC to collaborate on the CE Assessment and Prioritization Redesign project to ensure we are using the professional and lived experiences of marginalized communities to inform CE accessibility.
Activity 4.3c. Improve data quality and engagement in the Point-in-Time (PIT) Count and Housing Inventory Count (HIC)		See updates below.
	Action 1. Data Coordinator to attend at least one LHC meeting with each LHC to discuss their (PIT/HIC) data and any additional support they may need	No activity in Quarter 3.
	Action 2. Data Coordinator will survey PIT regions to understand their needs related to infographics and increasing data literacy	No activity in Quarter 3.
	Action 3. Data Coordinator will create individualized infographics for communities that opt in (as needed)	No activity in Quarter 3.
	Action 4. Data Coordinator will promote partnership in the PIT count across the state through conference presentation(s) and public release of PIT count planning materials	Staff released a public blog post about the 2024 PIT Count as well as an infographic of PIT Count data for the full BoS CoC
Strategy 4. Increase involvement of persons with lived experience		
Measure 1. More persons with current or recent lived experience will participate in the CoC Board and on CoC Committees		
Measure 2. Persons with lived experience will consult on at least three CoC activities		
Measure 3. Every CoC committee will have at least one member with lived experience of homelessness.		
Activity 4.4a. Continue working with a committee of people with current and recent (within the past 3 years) lived experience of homelessness that will consult with THN staff and CoC stakeholders on CoC activities		See activity below
	Action 1. Throughout the year, recruit members and provide orientations to onboard members who join the committee	No new members joined the Lived Experience Committee in Quarter 3. Recruiting continues.

	Action 2. Provide opportunities for committee members to give input on CoC activities, using their expertise	In Quarter 3, Lived Experience Committee members gave input on proposed revisions to the "CoC Plan" for the Supplemental Notice of Funding Opportunity (SNOFO); CoC Program competition priorities; and the CoC Program application process.
	Activity 4.4b. Work with staff and the Lived Experience Committee to recruit people with lived experience of homelessness to serve on each CoC committee	No active recruitment efforts happened in Quarter 3, but each CoC committee continues to have at least one person with lived experience of homelessness on it.
	Activity 4.4c. Involve persons with lived experience on Systems change team projects (PIT/HIC/Coordinated Entry)	Staff is conducting intentional BoS-wide outreach to people with lived experience of homelessness (PWLE) in an effort to use their voices and experiences to help inform new Coordinated Entry processes.
	Action 1. Research other CoCs' practices specifically related to engaging persons with lived experience in their PIT planning/ implementation processes	No activity in Quarter 3.
	Action 2. Gather feedback from persons with lived experience on evaluation of the PIT count, survey language, and best practices/ public facing training materials	No activity in Quarter 3.
	Action 3. Work with CESC members and CE participating agencies to identify opportunities to engage people with lived experience on evaluation of the Coordinated Entry System	Staff is working with Coordinated Entry Steering Committee (CESC) representatives who participate in the CE A&P Redesign workgroup to identify PWLE that we can ask to participate in the workgroup for this project. This workgroup oversees the redesign of the CE assessment and prioritization processes and they will be informing the new processes that are being developed.
	Action 4. Prioritize feedback from clients who have utilized the Coordinated Entry System when brainstorming updates to the assessment and prioritization processes	Working with Homebase TA providers to create focus groups to consult with, for feedback on CE assessment and prioritization processes.
Goal 5: INCREASE FUNDING TO ADDRESS HOMELESSNESS		
Strategy 1: Align funding and other resources to complement the strategic framework		
Measure 1. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount		
Measure 2. All new projects are based on documented need in a given region		
Measure 3. The CoC has developed and published funding priorities for funding administered by THN/the CoC		
	Activity 5.1a. Develop funding alignment plan, incorporating Program Models Chart, to align CoC funding with approved models and needs	See updates below.
	Action 1. Educate the Community Investment Committee regarding the disparity in resources and the quality of existing resources and the need for standardization	No activity to report. CIC Chair stepped down. Committee did not meet this quarter.
	Action 2: Identify external stakeholders to participate in the development of formalized Project level priorities including evidence based practices and local need	No activity to report. CIC Chair stepped down. Committee did not meet this quarter.
	Action 3. CoC Staff will develop program models for all interventions through the Americorps VISTA program	Americorps VISTA recruitment will pick back up in Q4 2024

Strategy 4. Provide technical assistance and promote capacity building to agencies regarding applying for Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program funding		
Measure 1. Increase in the number of new communities in the TX BoS CoC's application for CoC Program funds		
Measure 2. Increase in the CoC's Annual Renewal Demand (ARD) dollar amount		
Measure 3. Increase in the number of first time applicants to the FY2023 CoC Local Competition		
Measure 4. An increase in overall New Project Applicant Average Score in the FY2023 CoC Program Competition compared to FY2022		
Activity 5.4a. Increase outreach to communities that do not currently receive CoC Program funding to identify any barriers that may keep them from applying		See updates below.
	Action 1. Identify communities/regions targeted for outreach in 2024, with a focus on areas with higher concentrations of underrepresented groups (CoC Application, question 1D-10b.3). Incorporate into communication strategy.	CoC Staff have done no intentional outreach in connection to the CoC Program in any region in Q3
	Action 2. Identify partners to help the CoC serve areas where there is no current CoC Program funding, i.e, Community Investment Committee (CIC) West region	CoC Staff have done no intentional outreach in connection to the CoC Program in any region in Q3.
Activity 5.4c. Assist communities with capacity building so that projects can meet requirements for applying for CoC and/or ESG funding		See updates below.
	Action 1: Develop New Applicant Training Module using Litmos	Q1: training exists. Piloting w/ 2023 and SNOFO recipients. Staff have not begun the process of revising it for Litmos
	Action 2: Develop CoC Program Readiness Tool	No activity to report
	Action 3: Conduct CoC Project Design Clinic	No activity to report