

2024 TX BoS CoC Action Plan -- FINAL		Quarter 1: 1/1/2024-3/31/2024
<b>Goal 1: Improve the Current Housing Crisis Response System</b>		
<b>Strategy: 1: Integrate public and community-based services linked to outreach, engagement, shelter, and housing</b>		
Measure 1. Implementation plan for updating assessment and prioritization standards is developed		Baseline: Plan is partially completed, up until the implementation phase.
Measure 2. Increased use of existing processes and procedures, like Diversion, Referrals, and the Domestic Violence (DV) workaround		Q1: 2 regions doing diversion, 3 agencies using DV workaround (no change)
Measure 3: CoC-level MOU signed with at least one service system, to improve coordination with homeless services		Baseline: No MOUs have been signed in 2024, so far.
Activity 1.1a. Standardize assessment and prioritization processes		See progress in rows below.
	Action 1. Work with HUD TA providers, CoC Board, CESC, and Data Committee to complete the CE Prioritization and roadmap tool created by Homebase.	Q1: The Systems Change (SC) team is in the prioritization design phase of the CEAP project. The team has worked with the CESC to identify indicators of vulnerability to inform the development of prioritization standards. The team is working with TA to workshop prioritization schemes.
	Action 2. Update all CE resources and training materials to better reflect the theory of CE and emerging best practices	Q1: CE training material updates are in progress and are set to be rolled out to new HMIS users in May and June 2024.
	Action 3. Increase engagement with CE resources and training materials through (at a minimum) quarterly outreach to all participating agencies/ regions to inform them of updates.	Q1: Staff conducted outreach to all service providers participating in CE to confirm their participation in CE and update contact information.
	Action 3. Revamp of Prioritization Standards	Q1: The SC developed two prioritization standards models to be presented to the CESC at the next CESC meeting.
	3.a. Seek guidance from HUD and TA providers on opportunities for more local control over prioritization standards (as opposed to having CoC-wide standards).	Q1: While there has not been progress on this specifically in Q1, we continue to work with Homebase TA to develop new prioritization methods for CE that will continue throughout this year.
Activity 1.1b. Work with communities to identify how to focus Coordinated Entry efforts on Coalition building rather than Compliance driven		Q1: THN has been working with the Galveston community on coalition building around CE.
	Action 1. Evaluate opportunities to scale back CE to make it less burdensome to CE regions and staff	Q1: The SC team has been working on a Vacancy Reporting Pilot project to make the referral process less burdensome for regions. SC Team has also been providing Housing Priority List (HPL) clean-up for Brazoria County.
	1.a. Identify processes that can be taken over by Systems Change team staff at THN and develop implementation plan for taking these responsibilities over.	Q1: The SC Team has lost significant capacity on their team during this quarter and therefore have not been able to make progress on this action item.
	1.b. Utilize the CE regional evaluations to identify opportunities for CE regions to prioritize practices needed to improve their CE system.	Q1: Staff distributed evaluation results to CE regions which outlined next steps for improving their CE systems.
Activity 1.1c. Engage with mainstream services to avoid discharging people into homeless situations.		See progress in rows below.
	Action 1. Hire a Partnership Engagement VISTA member for the second year of the project	The first year VISTA member's term ended in Dec. 2023. In 2024, the national AmeriCorps VISTA program had a hiring freeze, so THN will not be able to get a VISTA member until at least July of 2024.
	Action 2. Continue to assess current engagement and collaboration among homelessness resources, education, healthcare, foster care, and criminal legal systems. Assess current engagement and collaboration among the following entities and groups: (1) Head Start, (2) Early Head Start, (3) Home Visiting program, (4) disability services and groups that are led by and serving people with disabilities, (5) LGBTQ+ organizations and groups that are led by and serving LGBTQ+ folks, (6) groups serving people with substance use disorders, (7) groups that are led by and serving Black, Indigenous, and other People of Color (BIPOC), (8) Local Mental Health Authorities, (9) EMS/crisis response authorities, and/or (10) local jail personnel.	In 2024, the national AmeriCorps VISTA program had a hiring freeze, so THN will not be able to get a VISTA member until at least July of 2024. Other staff have not had the capacity to work on this action in Quarter 1.

	Action 3. Continue to engage and develop partnerships with system leaders in education, healthcare, foster care, and criminal legal systems to continue exploring opportunities for improvement and collaboration between these social service systems and homelessness services. Develop materials to support engagement and collaboration (see YEAR 1 VISTA materials in PD VISTA Legacy Binder). Begin to engage with group leaders from (1) Head Start, (2) Early Head Start, (3) Home Visiting program, (4) disability services and groups that are led by and serving people with disabilities, (5) LGBTQ+ organizations and groups that are led by and serving LGBTQ+ folks, (6) groups serving people with substance use disorders, (7) groups that are led by and serving Black, Indigenous, and other People of Color (BIPOC), (8) Local Mental Health Authorities, (9) EMS/crisis response authorities, and/or (10) local jail personnel.	In 2024, the national AmeriCorps VISTA program had a hiring freeze, so THN will not be able to get a VISTA member until at least July of 2024. Other staff have not had the capacity to work on this action in Quarter 1.
	Action 4. Evaluate the assessments, research, and materials developed for outreach, engagement, and coordination with priority systems.	In 2024, the national AmeriCorps VISTA program had a hiring freeze, so THN will not be able to get a VISTA member until at least July of 2024. Other staff have not had the capacity to work on this action in Quarter 1.
<b>Strategy 2: Improve communication and cooperation between communities in the same region to improve service delivery</b>		
Measure 1. A feasibility study is conducted, and a decision is made to regionalize the CoC or not to regionalize the CoC		
Baseline: A feasibility study has not been conducted prior to 2024.		
Activity 1.2a. Explore regional planning and decentralized governance		
See progress in rows below.		
	Action 1. Engage a consultant to explore regionalization with staff and CoC stakeholders	THN staff are working with Cloudburst Consulting staff, provided by the U.S. Department of Housing and Urban Development (HUD) at no cost to the CoC or THN. Cloudburst and THN staff have met regularly and will present to the CoC Board on 4/24, present at the 5/15 CoC General Membership meeting, conduct more information-gathering and input from stakeholders, present at the 9/11 CoC General Membership meeting, and make recommendations for moving forward.
	Action 2. Carry out activities to gain stakeholder input on the possibility of regionalizing the CoC	Stakeholder input will occur on 4/24 (CoC Board), 5/15 (CoC general members) and in May through September with other stakeholders, including people with lived experience, homeless services providers, and mainstream partners.
<b>Strategy 3: Increase capacity of local providers and communities</b>		
Measure 1. An implementation plan is developed for incorporating Diversion strategies utilizing research from other CoCs		
Baseline: No plan has been drafted. Diversion project has tentative timeline of Q1 2025 implementation.		
Measure 2. An implementation plan is developed for incorporating vacancy reporting strategies.		
Baseline: Pilot plan has been drafted but not presented		
Measure 3. An implementation plan is developed for relaunching the Domestic Violence (DV) Workaround process, ensuring more		
Baseline: No plan has been drafted		
Activity 1.3a. Promote the use of diversion strategies to assist people experiencing homelessness		
	Action 1: Launch Diversion pilot program which will lead to a phased roll out of diversion training materials and the Diversion HMIS workflow to all CE regions.	This project will begin with a data analysis in our communities of folks who have gone through diversion to determine the effectiveness. THN Diversion training materials will also be updated before promoting Diversion across the BoS.
	Action 1: Launch Diversion pilot program which will lead to a phased roll out of diversion training materials and the Diversion HMIS workflow to all CE regions.	Q1: Tentative timeline for implementation has been created. Pre-work for pilot (data analysis and new training materials) to begin Q2.
Activity 1.3b Promote the use of vacancy reporting to support making referrals and referral outcomes easier to track		
	Action 1: Launch Vacancy Reporting Pilot which will lead to a phased roll out of the vacancy reporting workflow in all regions.	Q1: Staff completed vacancy reporting training materials, policies and procedures, and pilot plan.
	Action 1: Launch Vacancy Reporting Pilot which will lead to a phased roll out of the vacancy reporting workflow in all regions.	Q1: Staff presented the pilot plan to Denton County and Brazoria County. Brazoria did not have capacity to participate. Denton is interested in participating in the pilot.
Activity 1.3c Promote the use of the DV workaround process in all CE regions		
	Action 1: Conduct trainings on the DV workaround process in all regions, focusing on the regions that have actively participating victim service providers.	Q1: DV Workaround efforts have been temporarily put on hold to allow staff to focus on other projects
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<b>Strategy 4: Strengthen practices of local providers and communities</b>		
Measure 1 CoC Written Standards for Service Delivery updated by December 31, 2024		
Baseline: Last Written Standards update was in 2019		
Measure 2. The CoC has developed performance benchmarks for a variety of housing and service projects		
Baseline: No Performance Benchmarks exist		

Measure 3. The CoC has incorporated a formal monitoring strategy and process into the CoCs governance documentation.	Baseline: The BoS has a monitoring strategy, not yet codified into the Governance Documentation
Measure 4. LHC Workgroup Calls' participants report learning material that increases their capacity to deliver services to their community.	Baseline: Prior to 2024, LHC Workgroup post-survey did not ask if participants learned material that increases their capacity to deliver services to their community. Q1: 4 LHCs reported learning material that increased their capacity to deliver services to their community.
Activity 1.4a. Increase capacity to provide housing and services, including housing-focused case management	See progress in rows below.
Action 1: Develop performance benchmarks for housing and service projects	Q1: Began the process of revising the CoC's Written Standards. Engaged Texas Consulting to research the CoC's performance metrics
Action 2. Facilitate LHC work group discussing increasing service availability in under-resourced communities	Q1: Staff facilitated workgroup meeting to increase LHCs' knowledge of how to utilize resources available from Aging & Disability Resource Centers 3/28.
Action 3. Update the CoC's Written Standards for Service Delivery to incorporate Housing Focused Case Management & update all existing Housing and Service Sections,	Q1: Began interim updates to the CoC's Written Standards
Action 4: Update the CoC's Written Standards for Service Delivery to document the CoC's Monitoring Strategy	Q1: Began interim updates to the CoC's Written Standards
Action 5: Update the CoC's Written Standards for Service Delivery to document the joint TH/RRH Component Type	Q1: Began interim updates to the CoC's Written Standards
Activity 1.4c. Promote the use of evidence-based practices such as Housing First, trauma-informed care, and harm reduction	See progress in rows below.
Action 1: Identify 2024 Communication/ Technical Assistance Strategy for CoC/ESG/SSVF Recipients (i.e. monthly resource sharing via listserv, collect feedback on resource/training needs quarterly/biannually, routine newsletter entry re: timely best practices, audit/update website for resources quarterly, etc)	No activity in Q1
Action 2: Utilize CoC Wellness Checklist outcomes to prioritize training/technical assistance (TA) needs and integrate into training calendar	Incorporated into the CoC's TA strategy and CoC Written Standards updates planned for 2024
Action 3: Collect routine feedback on training needs from current CoC Program and ESG Program grantees	No activity in Q1
Action 4: Develop and implement a Training Calendar to support the implementation of evidence based practices such as Trauma Informed Care, Motivational Interviewing, and Harm Reduction	No activity in Q1
<b>Strategy 5: Develop strategies that are tailored to various sub-populations</b>	
Measure 1. Racial disparities in the provision or outcomes of homeless assistance were analyzed	Baseline: The top 8 communities have been identified. The 8 communities are: Cameron, Denton, Galveston, Hidalgo, Lubbock, Nueces, Smith, and Taylor Counties.
Measure 2. At least one strategy is developed and planned for implementation to address disparate impact or racial equity.	Baseline: No strategy exists to address disparate impact or racial equity.
Activity 1.5d. Examine the disparate impact of homelessness on Black or African American individuals and create strategies to address the disparities	See progress in rows below.
Action 1. Analyze racial disparities (among the 8 communities where disparities are the greatest) in the provision or outcomes of homeless assistance.	We began project planning for a large-scale equity analysis project. We will conduct an equity analysis using HMIS data to better understand the effectiveness of the different project interventions, see where there might be gaps in service delivery, and identify disparities among the populations accessing services.
Action 2: Research how other BoS CoCs are addressing racial disparities	No activity in Quarter 1.
Action 3. Perform intentional outreach to culturally responsive organizations and persons with lived experience of homelessness to learn about needs and effective practices	No activity in Quarter 1.
Action 4. Engage in intentional outreach to organizations within the communities with the most disparate impact and share lessons learned from culturally responsive organizations, persons with lived experience, and the Workgroup	No activity in Quarter 1.
Action 5: Discuss with consultants how to address racial disparities in the BoS CoC	No activity in Quarter 1.
Action 6: Establish a workgroup within the TX BoS CoC to look at disparate impact of homelessness on Black or African American individuals.	No activity in Quarter 1.

<b>Goal 2: INCREASE SUPPLY OF, AVAILABILITY OF, AND ACCESS TO HOUSING AND SUPPORTIVE SERVICES</b>		
Strategy 2: Increase the availability, effectiveness, and alignment of services and community resources that help prevent homelessness		
Measure 1: At least 1 PHA has updated their Administrative Plan to incorporate homeless preferences, or similar flexibilities/waiving minimum rents etc after working with the CoC.		Baseline: No new PHAs have updated their Administrative plan as a result of working with THN on their administrative plan
Measure 2: The LHC self-assessment tool draft is complete and ready for review by THN staff and external partners and used by at least		Baseline: The LHC self-assessment tool is being drafted.
Activity 2.2a. Advance high-quality housing and service partnerships that promote resilient and equitable communities		See progress in rows below.
	Action 1: Promote and develop partnerships between PHAs and nonprofit organizations to strengthen local Crisis Response Systems through those partnerships	Q1: Ongoing work with Panhandle Community Services (a PHA) to develop a Coordinated Entry system that covers the Texas Panhandle
	Action 2: Refine an LHC self-assessment to improve alignment of efforts with CoC. LHCs will have a document that provides more guidance on what areas to focus on and grow in order to align efforts with the CoC strategic plan. The document will also be a reference for TX BoS CoC members and staff to understand how LHCs can align their efforts with the CoC. LHCs will be given the opportunity to complete a self-assessment during a group meeting, such as an LHC Conference Call.	Q1: no updates
<b>Strategy 3: Improve access to temporary, transitional, and permanent housing</b>		
Measure 1: The CoC has published quarterly performance reporting related to the Supplemental NOFO on the CoC website to promote accountability and transparency at the CoC-level		Baseline: SNOFO Project has not yet started
Measure 2: Shorter length of time homeless demonstrated by "System Performance Measure 1b the length of time persons remain homeless" for projects funded under the SNOFO compared to the CoC average		Baseline: SNOFO Project has not yet started
Activity 2.3b. Provide immediate access to low-barrier emergency shelter or other temporary accommodations to all who need it		See progress in rows below.
	Action 1. Monitor System Performance Measure benchmarks developed in project applications for Supplemental NOFO funding	Q1: No SNOFO projects operational
	Action 2: Work with SNOFO recipients to identify and develop strategies to identify unsheltered persons in rural areas and move them quickly into housing	Q1: No SNOFO projects operational
Activity 2.3c. Assist people to move swiftly into permanent housing with appropriate and person-centered services		See progress in rows below.
	Action 1. Complete the EHV Program	EHV program closed February 29, 2024
	Action 2. Develop target benchmarks for lengths of time from identification to housing	No activity in Quarter 1.
	Action 3. Incorporate Benchmarks developed in Action 2 into CoC Board Reporting (Lead Agency Report)	No activity in Quarter 1.
	Action 4. Explore the development of a CoC Performance Dashboard	No activity in Quarter 1.
<b>Strategy 4: Increase the availability, effectiveness, and alignment of services and community resources that help people remain stably housed</b>		
Measure 1: THN has housed 410 households with EHV by April 30, 2024		Baseline: 380 households housed as of January 1, 2024
Activity 2.4c. Encourage the establishment of homeless preferences for housing choice vouchers		Q1 Working with PCS to incorporate a homeless preference in their PHA administrative plan
	Action 1. Work with communities awarded funding under the SNOFO to operationalize homeless preferences	Q1: PCS PHA Administrative Plan delayed due to the Panhandle fires in February 2024. This delayed the implementation of the SNOFO project. Planned for Q2
<b>Strategy 5: Ensure the availability of housing for special populations of people experiencing homelessness (youth, veterans, families, chronically homeless persons)</b>		
Measure 1: There will be increased participation in the CoC by youth homeless service providers		Baseline: No intentional outreach to youth service providers as of 1/1/2024
Activity 2.5b. Develop a plan to end Youth Homelessness and create a Youth Action Board (YAB) comprised of youth with lived experience of homelessness		See progress in rows below.
	Action 1. Research other planning efforts for ending youth homelessness in partnership with the Texas Network of Youth Services	Q1: Applied for Youth Homeless System Improvement (YHSI) funding with Houston Coalition for the Homeless for activities in Galveston County.

	Action 2. In partnership with TNOYS, explore federal resources to end youth homelessness such as the Youth Homeless Service Improvement (YHSI) and Youth Homeless Demonstration Project (YHDP) funding	Q1 No activity to report.
<b>Goal 3: MORE EFFECTIVELY USE DATA TO INFORM DECISION-MAKING, MEASURE PROGRESS, AND SET GOALS FOR SUCCESS</b>		
Strategy 1: Continuously improve homelessness data management		
Measure 1. Improved Homeless Management Information System (HMIS) Data Quality metrics		Baseline: There were 221 Missing Entry Assessments (and/or missing locations) and 49 missing annual assessments in the TX BoS CoC HMIS on January 1, 2024
Activity 3.1c. Conduct quarterly data quality checks and provide communities with more one-on-one and peer learning opportunities to enhance their data entry practices.		Sent out data quality issues related to 'missing Head of Household' with instruction on how to correct and also corrected issues in the system regarding 'incorrect entry assessments'. Met with several orgs individually and to walk them through corrections needed for data quality.
	Action 1 : Find ways to incorporate Data Committee into this work throughout the year; use the HMIS Data Timeliness table to create strategies	No activity in Quarter 1.
	Action 2: Utilizing feedback from providers and pain points identified on the CE regional evaluations, create and implement a	No activity in Quarter 1.
	Action 3: Create more learning opportunities outside of the annual Data Security and Quality webinars. These include quarterly optional "lunch and learns", and one on one 'follow-up' trainings to fill training gaps identified by DQ checks	No activity in Quarter 1.
Strategy 2: Increase HMIS participation in order to better understand the housing crisis response system		
Measure 1. Increased participation rate (i.e., the number of projects using HMIS out of the number of homeless services projects in the TX BoS CoC's HIC)		Baseline: There are 115 participating agencies in the TX BoS CoC's HMIS.
Measure 2. Number of Local Homeless Coalition (LHC) meetings attended by the Data Team		Baseline: The Data team has not attended any LHC meetings.
Activity 3.2a. Educate providers on the benefits of using HMIS and conduct targeted outreach of non-participating organizations		No activity in Quarter 1.
	Action 1. Schedule informational calls with interested parties	The THN Data Team held 4 calls with interested organizations to see if HMIS was the appropriate database for their data.
	Action 2. Utilize the housing inventory count (HIC) to identify non-participating projects, and conduct targeted outreach	No activity in Quarter 1.
<b>Goal 4: INCREASE COMMUNITY ENGAGEMENT, IMPROVE PUBLIC PERCEPTION, AND SHAPE PUBLIC POLICY</b>		
Strategy 3. Increase community awareness and participation and community engagement around ending homelessness through coalition building, advocacy, volunteerism, and engagement		
Measure 1. At least one webinar is developed		Baseline: No webinar has been developed in 2024, so far.
Measure 2: New prioritization factors are implemented by the end of 2024		Baseline: No new prioritization standards have been identified; however, communities have been surveyed related to their individual community needs. Q1: A list of vulnerability indicators has been finalized. The SC team has drafted two prioritization standard schemes to present to the CESC.
Activity 4.3a. Create content and process to introduce educational materials to people new to homeless services		<a href="#">Q1: Educational materials lists created for people new to homeless services (Resources for Assisting Clients)</a>
	Action 1. Develop one or more webinars about homelessness to deliver to new audiences such as mainstream service providers	Staff are developing a webinar about the TX BoS CoC, CoC Program funding, and Emergency Solutions Grant (ESG) Program funding for the North Texas Aging and Disability Services (NTADS).
	Action 1a. Gain the participation of persons with lived experience of homelessness and other CoC stakeholders to design the content of the trainings	Four Lived Experience Committee members have participated in the development of the NTADS webinar, and two LEC members plan to participate in the delivery of the webinar.
	Action 2. Coordinate with THN's Planning Team to orient to the CoC any new projects that receive Continuum of Care (CoC) Program-funding and Emergency Solutions Grant (ESG) Program funding	No activity in Quarter 1.
Activity 4.3b. Promote awareness of racial disparities in housing access		See progress in rows below.

	Action 1. Ensure that new prioritization factors reflect the experiences of Black/ African American, Indigenous, and People of Color who are at heightened risk of homelessness due to past systemic harms and ongoing discrimination.	Q1: The SC team has a first draft of prioritization standards. The team is planning to review existing literature and evaluate the new process to ensure that the process evolves in a way that centers racial equity.
Activity 4.3c. Improve data quality and engagement in the Point-in-Time (PIT) Count and Housing Inventory Count (HIC)		See progress in rows below.
	Action 1. Data Coordinator to attend at least one LHC meeting with each LHC to discuss their (PIT/HIC) data and any additional	No activity in Quarter 1.
	Action 2. Data Coordinator will survey PIT regions to understand their needs related to infographics and increasing data literacy	No activity in Quarter 1.
	Action 3. Data Coordinator will create individualized infographics for communities that opt in (as needed)	Q1: Staff created PIT infographics for the City of Kyle.
	Action 4. Data Coordinator will promote partnership in the PIT count across the state through conference presentation(s) and public release of PIT count planning materials	Q1: For the planning process of the 2024 PIT count, staff publicly released PIT count planning materials such as trainings, one pagers, and advertising materials for communities to utilize. Staff is currently planning out how the data will be released and presented to communities.
<b>Strategy 4. Increase involvement of persons with lived experience</b>		
Measure 1. More persons with current or recent lived experience will participate in the CoC Board and on CoC Committees		Baseline: 10 people with lived experience are participating on the CoC Board and on CoC Committees (4 on the CoC Board, 4 on the Lived Experience Committee, 1 on the Community Investment Committee, 1 on the Coordinated Entry Steering Committee, and 1 on the Data Committee).
Measure 2. Persons with lived experience will consult on at least three CoC activities		Baseline: Persons with lived experience haven't consulted on any CoC activities in 2024 yet.
Measure 3. Every CoC committee will have at least one member with lived experience of homelessness.		Baseline: All four committees have at least one person with lived experience on them (Lived Experience Committee, Community Investment Committee, Coordinated Entry Steering Committee, and Data Committee).
Activity 4.4a. Continue working with a committee of people with current and recent (within the past 3 years) lived experience of homelessness that will consult with THN staff and CoC stakeholders on CoC activities		See activity below.
	Action 1. Throughout the year, recruit members and provide orientations to onboard members who join the committee	One new member joined the Lived Experience Committee in Quarter 1. Staff oriented the new member, who participated in her first meeting in April. Recruiting continues.
	Action 2. Provide opportunities for committee members to give input on CoC activities, using their expertise	In Quarter 1, LEC members provided input on advocating with the state's emergency management department for more help with providing assistance for people experiencing homelessness in extreme heat and in extreme cold weather; and on the webinar for the North Texas Aging and Disability Services. They also drafted a blog post, a social media post, and a flyer inviting people with lived experience to join a CoC committee.
Activity 4.4b. Work with staff and the Lived Experience Committee to recruit people with lived experience of homelessness (PLE) to serve on each CoC committee		Staff drafted a one-page flyer to recruit PLE. An LEC member wrote a blog post to recruit PLE as committee members, and excerpts from the blog post will be used for social media posts and for the flyer.
Activity 4.4c. Involve persons with lived experience on Systems change team projects (PIT/HIC/Coordinated Entry)		Q1: Systems Change Team and CESC are working to develop a process for soliciting feedback from people with lived experience of homelessness on the planned updates to the CE assessment and prioritization processes. We have also gotten feedback from the Lived Experience Committee on CE marketing materials.
	Action 1. Research other CoCs' practices specifically related to engaging persons with lived experience in their PIT planning/ implementation processes	No activity in Quarter 1.

	Action 2. Gather feedback from persons with lived experience on evaluation of the PIT count, survey language, and best practices/ public facing training materials	Q1: Staff utilized the Lived Experience Committee for the planning phase of the 2024 PIT count before the count occurred. Staff is planning on conducting another meeting with the LEC to evaluate 2025 PIT count planning
	Action 3. Work with CESC members and CE participating agencies to identify opportunities to engage people with lived experience on evaluation of the Coordinated Entry System	Q1: We have not yet developed a system for input from persons with lived experience on the yearly CE evaluation
	Action 4. Prioritize feedback from clients who have utilized the Coordinated Entry System when brainstorming updates to the assessment and prioritization processes	Q1: Staff are working with the CESC to develop a workgroup that will focus on soliciting feedback from PLE on the new assessment process
<b>Goal 5: INCREASE FUNDING TO ADDRESS HOMELESSNESS</b>		
<b>Strategy 1: Align funding and other resources to complement the strategic framework</b>		
	Measure 1. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount	Baseline: 2023 Annual Renewal Demand (ARD) = \$13,444,459
	Measure 2. All new projects are based on documented need in a given region	Baseline: Applicants required to establish need through narrative prompt in the local (CoC-level) application process
	Measure 3. The CoC has developed and published funding priorities for funding administered by THN/the CoC	Baseline: The CoC published funding priorities in the 2023 CoC Program local application process.
	Activity 5.1a. Develop funding alignment plan, incorporating Program Models Chart, to align CoC funding with approved models and needs	See progress in rows below.
	Action 1. Educate the Community Investment Committee regarding the disparity in resources and the quality of existing resources and the need for standardization	Q1: No activity to report
	Action 2: Identify external stakeholders to participate in the development of formalized Project level priorities including evidence based practices and local need	Q1: No activity to report
	Action 3. CoC Staff will develop program models for all interventions through the Americorps VISTA program	Q1: No activity to report
<b>Strategy 4. Provide technical assistance and promote capacity building to agencies regarding applying for Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program funding</b>		
	Measure 1. Increase in the number of new communities in the TX BoS CoC's application for CoC Program funds	Baseline: 20 communities represented in the FY2023 CoC Program Application
	Measure 2. Increase in the CoC's Annual Renewal Demand (ARD) dollar amount	Baseline: 2023 Annual Renewal Demand (ARD) = \$13,444,459 (~23% increase)
	Measure 3. Increase in the number of first time applicants to the FY2023 CoC Local Competition	Baseline 8 New Applicants in the FY23 CoC Program competition
	Measure 4 An increase in overall New Project Applicant Average Score in the FY2023 CoC Program Competition compared to FY2022	Baseline: FY23 avg score 75.91%
	Activity 5.4a. Increase outreach to communities that do not currently receive CoC Program funding to identify any barriers that may keep them from applying	See progress in rows below.
	Action 1. Identify communities/regions targeted for outreach in 2024, with a focus on areas with higher concentrations of underrepresented groups (CoC Application, question 1D-10b.3). Incorporate into communication strategy.	Q1 Staff targeting CoC Program outreach to the areas west of IH35
	Action 2. Identify partners to help the CoC serve areas where there is no current CoC Program funding, i.e, Community Investment Committee (CIC) West region	Q1: No activity to report
	Activity 5.4c. Assist communities with capacity building so that projects can meet requirements for applying for CoC and/or ESG funding	See progress in rows below.
	Action 1: Develop New Applicant Training Module using Litmos	Q1: training module exists in Litmos. Staff have not begun the process of revising for FY2024
	Action 2: Develop CoC Program Readiness Tool	Q1: No activity to report
	Action 3: Conduct CoC Project Design Clinic	Q1: No activity to report