

2023 TX BoS CoC Action Plan -- FINAL 1/27/2023		Quarter 4: 10/1/2023-12/31/2023
<b>Goal 1: Improve the Current Housing Crisis Response System</b>		
<b>Strategy: 1: Integrate public and community-based services linked to outreach, engagement, shelter, and housing</b>		
Measure 1. Implementation plan for updating assessment and prioritization standards is developed		Baseline: No implementation plan is currently in place End-of-year: Implementation plan was started and ongoing TA has been secured to finalize and implement the plan in 2024.
Measure 2. Increased use of existing processes and procedures available to communities, like the Domestic Violence (DV) workaround		Baseline: 3 agencies are currently using the DV workaround End-of-year: 3 agencies are using the DV workaround. Significant outreach was completed with non-participating agencies to identify reasons why they aren't participating, and staff updated the processes to increase participation.
Measure 3: CoC-level MOU signed with at least one service system, to improve coordination with homeless services		Baseline: no MOUs existed End-of-year: CoC-level MOUs were signed with Education Service Center Regions 11 and 13, and an MOU was drafted with the Texas Department of Family and Protective Services (DFPS) and their Housing Specialist.
Activity 1.1a. Standardize assessment and prioritization		Systems Change (SC) team was approved for ongoing HUD technical assistance with Homebase and has drafted the implementation plan for updating prioritization and assessment processes. Technical assistance calls will begin in January, and an outline will be completed for the first three quarters of the year by the end of Q1 in 2024.
	Action 1. Explore working with the CoC board, CESC, and/or Data committee to identify those with the capacity and expertise to focus on Coordinated Entry process improvements	Systems Change (SC) team has presented to the CoC board, CESC, and Data Committee on the improvements needed for CE. They have been asked, and will continue to be asked, to provide feedback throughout the project plan. Additionally the team will work with Homebase to identify if potential workgroups will be dedicated to supporting specific elements of the implementation process for the new assessment and prioritization standards.
	Action 2. Focus more on the CE process and theory and less on the assessment tool	The CE Written Standards were approved by the CoC Board, and the outlines for updates to the CE HMIS training process have been outlined. They will be completed by the end of Q1 of 2024. They were reprioritized in order to focus on CE regional evaluations and outreach for the DV workaround.
	Action 3. Plan for prioritization post-COVID-19	COVID-19 prioritization factors have been officially reverted back to pre-COVID standards. New prioritization standards will hopefully be ready to pilot in select communities in August of 2024.
	3.a. Revisit pre-COVID-19 prioritization standards with CESC and CoC Board	Pre-COVID standards were adopted on 4/28 by all CE regions.
	3.b. Seek guidance from HUD and TA providers on opportunities for more local control over prioritization standards (as opposed to having CoC-wide standards).	Systems Change (SC) team was approved for ongoing HUD technical assistance with Homebase and has drafted the implementation plan for updating prioritization and assessment processes. Technical assistance calls will begin in January and an outline will be completed for the first three quarters of the year by the end of Q1 in 2024. Part of this process will be identifying additional areas for more localized processes.

		Systems Change (SC) team has completed evaluations for all CE regions with a specific focus on finding avenues to make CE more effective for their unique community circumstances. Evaluation results will be sent to communities at the beginning of Q1 of 2024, and communities will then have the opportunity to engage with SC staff to identify how to improve their systems. Supportive Services Only–Coordinated Entry (SSO-CE), which is funding from the U.S. Department of Housing and Urban Development (HUD), staff continue working with assigned regions on assessing their implementation of CE as well as identifying areas for improvement. A new CE Data lead has been onboarded and will complete a data needs assessment with communities during Q1 of 2024.
Activity 1.1b. Provide guidance and support for communities to implement Coordinated Entry at the community level, rather than project by project		
	Action 1. Evaluate opportunities to scale back CE to make it less burdensome to CE regions and staff	Select SSO-CE communities have been offered the option of having SSO-CE staff take over Housing Priority List (HPL) cleanup and domestic violence (DV) workaround data entry processes. Additionally there is a pilot process that will be launched in early 2024 for SSO-CE staff to take over the referral and prioritization process for communities that are interested. Still in the development stage of finding opportunities to expand this type of support.
	1.a. Complete CE self assessment and present findings to CESC	Project management plan has been developed based on evaluation and CE self-assessment, and priorities were presented to the CESC and CoC Board. Specifically the team is focusing on updating the referral process, making marketing materials and resource guides more comprehensive, and looking into flexibilities within the prioritization process in the Coordinated Entry System (CES).
Activity 1.1c. Engage with mainstream services to avoid discharging people into homeless situations		The Partnership Development VISTA engaged with prioritized systems to analyze existing collaboration between the CoC and systems and initiated partnership with priority systems, particularly the education system. The work resulted in MOUs between the CoC and Education Service Center Regions 11 and 13. An MOU with DFPS is drafted for signature.
	Action 1. Hire a Partnership Development VISTA member	The Partnership Development VISTA completed her VISTA term of service December 5, 2023.
	Action 2. Assess current engagement and collaboration among homelessness resources, education, healthcare, foster care, and criminal legal systems.	The Partnership Development VISTA assessed the BoS CoC's current involvement and collaboration among the CoC and education, healthcare, foster care, and criminal legal systems.
	Action 3. Engage system leaders in education, healthcare, foster care, and criminal legal systems to begin exploring opportunities for improvement and collaboration between these social service systems and homelessness services. Develop materials to support engagement and collaboration.	The Partnership Development VISTA engaged system leaders in education, healthcare, foster care, and criminal legal systems, developed materials for potential partners, and created a guide to continue and expand partnerships.
	Action 4. Evaluate the assessments, research, and materials developed for outreach, engagement, and coordination with priority systems.	Materials were developed to support partnerships, resulting in MOUs between the CoC and Education Service Center Regions 11 and 13.
<b>Strategy 3: Increase capacity of local providers and communities</b>		
Measure 1. Develop implementation plan for incorporating Homelessness Prevention and Diversion strategies utilizing research from other CoCs		Baseline: 2 communities currently have access to the HP and Diversion workflows End-of-year: 2 communities currently have access to the HP and Diversion workflows. Additional communities are expected to be onboarded in 2024 after a new Diversion Pilot program is designed.
Activity 1.3a. Promote the use of homeless prevention and diversion strategies to assist people experiencing homelessness		The Systems Change team has developed a plan for a diversion pilot program to be implemented in 2024. The timeline has been adjusted to prioritize referral and assessment/ prioritization pilot projects first.
	Action 1: Research other CoCs, particularly BoS CoCs, and determine how they have implemented HP and diversion strategies	Not yet started; referral and evaluation projects have been prioritized first.
<b>Strategy 4: Strengthen practices of local providers and communities</b>		
Measure 1 CoC Written Standards for Service Delivery updated by December 31, 2023		End-of-year value: Written Standards last updated in 2019
Measure 2. The CoC has developed performance benchmarks for a variety of housing and service projects		End-of-year value: No performance benchmark updates were made in 2023
Measure 3. Six Compliance/ Best Practice trainings are delivered by the CoC to providers in CY 2023		End-of-year value: The CoC hosted 5 compliance based webinars, and 2 best-practice webinars

Measure 4. The CoC has incorporated a formal monitoring strategy and process into the CoCs governance documentation.		End-of-year value: The CoC formalized a monitoring strategy and implemented the strategy in 2023. Conducted 4 on-site monitoring of CoC Projects.- The Documents have not been adopted into the CoC's governance charter.
Measure 5. LHC Workgroup and Conference Call attendees report the meeting topic and resources will help them strengthen their local community practices in meeting post-surveys.		End-of-year value, compared to baseline value: Multiple LHCs initiated action that increases capacity to deliver services in their communities, including Abilene, Corpus Christi, Denton, and Kerrville.
Activity 1.4a. Increase capacity to provide housing and services, including housing-focused case management		The CoC conducted multiple on-site monitorings and webinars in Q4
	Action 1: Develop 2023 CoC Project Monitoring Strategy and CoC Policy (i.e. monthly Budget Line Item expenditure reviews, monthly HMIS outcomes review) Develop the Monitoring Process (i.e. quarterly client file review of 1-2 projects, on-site monitorings, etc.)	Two onsite monitorings were conducted in December 2024. Quarterly Performance monitoring impacted by 2024 Data Standards Update- Pending resolution
	Action 2: Develop a training series calendar for Best Practices and CoC compliance	Conducted SOAR (October) and VAWA Compliance (December) trainings.
	Action 3: Develop performance benchmarks for housing and service projects	No Updates
	Action 4: Promote the use of SOAR in housing projects through the Supplemental NOFO to Address Unsheltered and Rural Homelessness	Conducted SOAR training in October 2023, pending further analysis of the use of SOAR.
	Action 5. Create LHC work group discussing increasing service availability in under-resourced communities	An LHC Workgroup was formed and held two meetings in 2023; in Q4, the LHC Workgroup met to learn how to involve Community Development Departments in their work on October 25, 2023.
Activity 1.4c. Promote the use of evidence-based practices such as Housing First, trauma-informed care, and harm reduction		See actions below
	Action 1: Identify 2023 Communication/ Technical Assistance Strategy for CoC/ESG/SSVF Recipients (i.e. monthly resource sharing via listserv, collect feedback on resource/training needs quarterly/biannually, routine newsletter entry re: timely best practices, audit/update website for resources quarterly, etc)	Not yet started
	Action 2: Utilize CoC Wellness Checklist outcomes to prioritize training/technical assistance (TA) needs and integrate into training calendar	CoC Wellness Checklist incorporated into the CoC's Monitoring Strategy and the Training Calendar in Quarter 1
	Action 3: Collect routine feedback on training needs from current CoC Program and ESG Program grantees	Not yet started
	Action 4. Evaluate benchmarks created in Activity 1.4a, Action 3 on a Quarterly basis	Not yet started
	Action 5. Update the CoC Written Standards for Service Delivery to include Joint Transitional Housing/Rapid Re-Housing (TH/RRH)	Recruiting for Americorps VISTA member who will lead this project
Strategy 5: Develop strategies that are tailored to various sub-populations		
Measure 1. Top five communities where homelessness has a disparate impact on black and African American persons are identified		End-of-year value, compared to baseline value: The top 8 communities have been identified. The 8 communities are: Cameron, Denton, Galveston, Hidalgo, Lubbock, Nueces, Smith, and Taylor Counties.
Measure 2. At least one strategy is developed and planned for implementation to address disparate impact or racial equity.		End-of-year value, compared to baseline value: Staff focused on advancing racial equity at THN, but no strategy was developed to address disparate impact or racial equity for the CoC.
Activity 1.5d. Examine the disparate impact of homelessness on Black or African American individuals and create strategies to address the disparities		No activity in Quarter 4
	Action 1. Identify the top 5 communities where homelessness has a disparate impact on Black or African American individuals	The Data Team has identified 8 communities that have the highest disparate impact on Black or African American individuals. While the CoC Action Plan suggests we find the 5 top communities, our data shows that there are actually 8 that have a high racial disparity, so we decided to shift the conversation to be around all 8 communities. Our team is continuing to dissect this data to better understand where the disparities lie in the Homeless Services System so we can move forward with communicating the disparities to the communities.
	Action 2: Research how other BoS CoCs are addressing racial disparities	No activity in Quarter 4
	Action 3. Perform intentional outreach to culturally responsive organizations and persons with lived experience of homelessness to learn about needs and effective practices	In Quarter 4, staff participated in 2 racial equity trainings by Racial Equity Partners (10/24 and 11/14). Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
	Action 4. Engage in intentional outreach to organizations within the 5 communities with the most disparate impact and share lessons learned from culturally responsive organizations, persons with lived experience, and the Workgroup	Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.

	Action 5: Discuss with consultants (such as Racial Equity Partners and Rhie Azznan Morris) how to address racial disparities in the BoS CoC	In Quarter 4, staff participated in 2 racial equity trainings by Racial Equity Partners (10/24 and 11/14). Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
	Action 6: Establish a workgroup within the TX BoS CoC to look at disparate impact of homelessness on Black or African American individuals.	Once THN staff are further along with advancing racial equity at THN, then staff will broaden the effort to the BoS CoC.
<b>Strategy 6: Develop and retain workforce</b>		
Measure 1. At least one new training is developed and delivered to service providers.		End-of-year value, compared to baseline value: No new career training was developed or delivered to service providers in 2023.
Activity 1.6b. Enhance human resource capacity, staff development, interdisciplinary teamwork, and cultural competence		Staff has considered all the required and optional trainings and meetings that service providers may participate in and decided that the career trainings are not a priority for THN for this calendar year. Also, the position responsible for this strategy was vacated in early August, and no other position could pick it up.
Action 1: Survey homeless service providers to explore what topics they are interested in		
Action 2: Explore feasibility of providing trainings		
Activity 1.6c. Increase access to meaningful and sustainable career training and employment pathways		
Action 1: Survey providers to see what kind of training is needed		
Action 2: Develop training for providers new to homeless services, especially those exiting homelessness		
<b>Goal 2: INCREASE SUPPLY OF, AVAILABILITY OF, AND ACCESS TO HOUSING AND SUPPORTIVE SERVICES</b>		
<b>Strategy 2: Increase the availability, effectiveness, and alignment of services and community resources that help prevent homelessness</b>		
Measure 1: At least 1 Public Housing Authority (PHA) has updated their Administrative Plan to incorporate homeless preferences, or similar flexibilities/waiving minimum rents etc after working with the CoC.		End-of-year value: No new PHAs have updated their Administrative Plans
Measure 2: The CoC has referred at least one household from each CIC region to Be Well Texas for substance use disorder (SUD) treatment.		End-of-year value: No referrals were made to Be Well Texas
Measure 3: The LHC assessment tool is completed, and an assessment is completed on at least one LHC.		End-of-year value, compared to baseline value: the LHC assessment tool is in development.
Activity 2.2a. Advance high-quality housing and service partnerships that promote resilient and equitable communities		See actions below
Action 1: Promote and develop partnerships between PHAs and nonprofit organizations to strengthen local Crisis Response Systems through those partnerships		Developed MOU with State DFPS for Foster Youth To Independence (FYI) Vouchers. Working with Panhandle Community Services and HUD technical assistance providers to start the SNOFO Project focused on addressing rural homelessness
Action 2: Develop a working relationship with Be Well Texas to promote access to Substance Abuse Recovery services		Not yet started
Action 3: Create LHC assessment to improve alignment of efforts with CoC. LHCs will have a document that provides more guidance on what areas to focus on and grow in order to align efforts with the CoC strategic plan. The document will also be a reference for TX BoS CoC members and staff to understand how LHCs can align their efforts with the CoC.		The LHC assessment tool is in development.
<b>Strategy 3: Improve access to temporary, transitional, and permanent housing</b>		
Measure 1: The CoC has published quarterly performance reporting related to the Supplemental NOFO on the CoC website to promote accountability and transparency at the CoC-level		No SNOFO projects are operational as of 12/31/2023
Measure 2: shorter length of time homeless demonstrated by "System Performance Measure 1b the length of time persons remain homeless" for projects funded under the SNOFO compared to the CoC average		No SNOFO projects are operational as of 12/31/2023
Activity 2.3b. Provide immediate access to low-barrier emergency shelter or other temporary accommodations to all who need it		See actions below
Action 1. Monitor System Performance Measure benchmarks developed in project applications for Supplemental NOFO funding		No SNOFO projects are operational as of 12/31/2023
Activity 2.3c. Assist people to move swiftly into permanent housing with appropriate and person-centered services		See actions below
Action 1. Continue to administer the EHV Program		THN has referred households for all the vouchers under contract with the Texas Department of Housing and Community Affairs (TDHCA) and housed 100% of the contracted vouchers with the State EHV Program.
Action 2. Develop benchmarks for lengths of time from identification to housing		No activity in Quarter 4.
Action 3. Incorporate EHV Benchmarks into CoC Board Reporting (Lead Agency Report)		Not yet started
Action 4. Explore the development of a CoC Performance Dashboard		Not yet started
<b>Strategy 4: Increase the availability, effectiveness, and alignment of services and community resources that help people remain stably housed</b>		
Measure 1: THN has housed 410 households by December 31, 2023		380 households housed as of 12/31/2023
Activity 2.4a. Investigate the option of hiring Housing Navigators		See action below

	Action 1. Continue to administer EHV project with TDHCA	No additional staff hired. Multiple staff resigned or moved to other positions. This project will continue into 2024 in a limited capacity. Projected final number of households housed is 398.
Activity 2.4c. Encourage the establishment of homeless preferences for housing choice vouchers		See action below.
	Action 1. Work with communities awarded funding under the SNOFO to operationalize homeless preferences	No SNOFO projects are operational as of 12/31/2023
Strategy 5: Ensure the availability of housing for special populations of people experiencing homelessness (youth, veterans, families, chronically homeless persons)		
Measure 1: There will be increased participation in the CoC by youth homeless service providers		No intentional outreach to Youth Service Providers as of 12/2023
Activity 2.5b. Develop a plan to end Youth Homelessness and create a Youth Action Board (YAB) comprised of youth with lived experience of homelessness		Due to lack of staff capacity, this activity is on hold in 2023
	Action 1. Research other planning efforts for ending youth homelessness	Due to lack of staff capacity, this activity is on hold in 2023
	Action 2. Identify and engage youth-serving agencies to participate in the Ending Youth Homelessness Committee.	Due to lack of staff capacity, this activity is on hold in 2023
<b>Goal 3: MORE EFFECTIVELY USE DATA TO INFORM DECISION-MAKING, MEASURE PROGRESS, AND SET GOALS FOR SUCCESS</b>		
Strategy 1: Continuously improve homelessness data management		
Measure 1. Improved Homeless Management Information System (HMIS) Data Quality metrics		End-of-year value, compared to baseline value: Staff has been trying to run this data report, but it is not working, and the vendor is attempting to fix it.
Activity 3.1c. Conduct quarterly data quality checks and provide communities with more one-on-one and peer learning opportunities to enhance their data entry practices.		The Data Team has rolled out both Phase I and Phase II of the quarterly Data Quality (DQ) Plan to provide our communities with support. We are working with our vendor to get the CSV export up and running again after the 2024 Data Standards roll out broke it. Once functional, we can use EVA, HUD's DQ tool to enforce the DQ Plan much quicker.
	Action 1 : Find ways to incorporate Data Committee into this work throughout the year; use the HMS Data Timeliness table to create strategies	No activity in Quarter 4. The Data Committee has met but was discussing other priority items .
	Action 2: Continue expanding the scope of Coordinated Entry training and usage of our partner agencies through working with Systems Change team to identify pain points in the process and working to improve them	The Data Team has passed Coordinated Entry training over to the Systems Change team and will continue working with them to ensure our teams can identify future pain points and work together to improve them.
	Action 3: Create more learning opportunities through annual Data Security and Quality webinars as well as quarterly optional "lunch and learns"	The Data Team conducted an optional monthly office hours for users to come and ask questions about HMIS and the 2024 Data Standards implementation. Our first call was in October and had about 20 participants.
Strategy 2: Increase HMIS participation in order to better understand the housing crisis response system		
Measure 1. Increased participation rate (i.e., the number of projects using HMIS out of the number of homeless services projects in the TX BoS CoC's HIC)		End-of-year value, compared to baseline value: There are currently 115 participating agencies in the TX BoS CoC's HMIS. There are 9 more organizations participating now, compared to the baseline.
Measure 2. Number of Local Homeless Coalition (LHC) meetings attended by the Data Team		End-of-year value, compared to baseline value: The Data team has not attended any LHC meetings. The number has not changed from the baseline.
Activity 3.2a. Educate providers on the benefits of using HMIS and conduct targeted outreach of non-participating organizations		In Quarter 4, the Data Team attended multiple meetings and calls to educate providers on the benefits of HMIS.
	Action 1. Schedule informational calls with interested parties	The Director of Data held several calls and emails with interested parties and worked to get their organization set up in HMIS.
	Action 2. Utilize the housing inventory count (HIC) to identify non-participating projects, and conduct targeted outreach	No activity in Quarter 4.
	Action 3: Participate in the CoC Orientation meetings to educate potential partners on the benefits of using HMIS	No activity in Quarter 4.
<b>Goal 4: INCREASE COMMUNITY ENGAGEMENT, IMPROVE PUBLIC PERCEPTION, AND SHAPE PUBLIC POLICY</b>		
Strategy 3. Increase community awareness and participation and community engagement around ending homelessness through coalition building, advocacy, volunteerism, and engagement		
Measure 1. Meeting attendees report that they feel engaged with the materials presented.		End-of-year value, compared to baseline value: The only group that was tracking attendees' engagement at meetings was LHC Leaders' Calls. The LHC Coordinator tracked if people wrote in the chat box, and if so, how many times; if they completed the post-meeting survey; how many people responded to poll questions; and how many people asked questions. Results showed that attendees were very engaged in meetings.

Measure 2. Attendees at awareness event report increased awareness of racial disparities		End-of-year value, compared to baseline value: THN and the CoC did not hold an awareness event about racial disparities in 2023.
Measure 3. Committee members and staff report that engagement during committee meetings has increased, and that meetings are more helpful.		End-of-year value, compared to baseline value: No committee was tracking member engagement in 2023 using a common method, but anecdotally, members of the Coordinated Entry Steering Committee were more engaged.
Activity 4.3a. Create content and process to introduce educational materials to people new to homeless services		See progress on actions below
	Action 1. Deliver introductory webinar at least once per year	No activity in Quarter 4. CoC Orientation was delivered in March 2023.
	Action 1a. Gain the participation of persons with lived experience of homelessness and other CoC stakeholders to design the content of the trainings	No activity in Quarter 4
	Action 2. Coordinate with THN's Planning Team to orient to the CoC any new projects that receive Continuum of Care (CoC) Program-funding and Emergency Solutions Grant (ESG) Program funding	No activity in Quarter 4
Activity 4.3b. Promote awareness of racial disparities in housing access		No activity in Quarter 4
Activity 4.3c. Improve data quality and engagement in the Point-in-Time (PIT) Count and Housing Inventory Count (HIC)		Data Coordinator recruited 3 new communities for the PIT Count and conducted trainings related to overall count logistics, how to use the mobile app, and provided one-on-one opportunities for folks to receive support. She also mapped out the new data gathering processes in compliance with the updated HUD HIC and PIT Notice and updated all of the associated training materials and resources.
	Action 1. Expand accessibility for PIT Count (more materials in Spanish)	The volunteer training was translated into Spanish and provided to all communities.
	Action 2. Create an "educational" plan to get the data out after PIT and HIC and increase CoC engagement in post-count result announcements	Data Coordinator presented to PIT Leads a webinar on how to use PIT data as well as a training, in conjunction with the CoC Planning team, on how to use PIT data for the CoC Program funding competition.
	Action 3. Verify with large LHCs which counties they do cover and help them address any gaps in their coverage	The Data Coordinator offered the option to support communities in expanding their count coverage for the 2024 PIT count during the PIT lead training. Unfortunately, no communities had additional capacity to expand their counts; however, more communities signed up to participate in the service-based count for this year, which would ensure that the counties that they did sign up to count in were more comprehensively covered than in previous years.
	Action 4. Work with communities and/or the Data Committee to identify additional opportunities to do more specialized community data gathering outside of the PIT and HIC Counts	No activity in Quarter 4. Data Coordinator had to prioritize support and TA for the 2024 Point-in-Time count. Communities have been encouraged throughout the training process to assess their community needs and capacity for additional data gathering initiatives and coordinate with the Data Coordinator if/when additional opportunities seem more feasible.
Activity 4.3d. Streamline CoC General Membership meetings		See progress on actions below
	Action 1. Reduce meetings to twice per year: one focused on CoC orientation and one focused on CoC governance	No activity in Quarter 4. CoC Orientation was held on 3/28/2023, and the governance-focused meeting was held on 9/27/2023.
	Action 2. Develop CoC governance meeting	No activity in Quarter 4.
Activity 4.3e. Create self-sustaining committee support processes		Processes were finalized prior to the Governance Coordinator position being vacated in August. They will be maintained by the Planning and Engagement Coordinator position, which was filled in December.
	Action 1. Develop sustainable Standard Operating Procedures for committees based on staff feedback	
	Action 2. Develop and hold meeting facilitation training for staff	No activity in Quarter 4
Strategy 4. Increase involvement of persons with lived experience		

		End-of-year value, compared to baseline value: As of 1/1/2023, 3 Board members have lived experience of homelessness, and committees do not ask if members have lived experience. As of 12/31/2023, the same board members were serving as on 1/1/2023, but the new board term starts 1/1/2024, and 4 board members have lived experience. In April 2023, the CoC Board approved a recommendation from the Lived Experience Committee to require that each committee have at least one person with lived experience serving on it. By 12/31, 3 of the 4 committees had met that goal (CESC, LEC, and Data), and staff planned to ask members of the fourth committee (Community Investment Committee) if any members have lived experience.
Measure 1. More persons with current or recent lived experience will participate in the CoC Board and on CoC Committees		
Measure 2. Persons with lived experience will consult on at least three CoC activities		End-of-year value, compared to baseline value: As of 1/1/2023, PWLE had not consulted on any CoC activities in 2023. By 12/31/2023, the Lived Experience Committee had provided input on authentically engaging with persons with lived experience; the 2023 CoC Action Plan; having at least one person with lived experience on each CoC Committee; questions on the 2024 PIT Count survey; street outreach; and peer support; and they signed a letter of support for priorities for the FY 2023 CoC Program competition.
Activity 4.4a. Continue working with a committee of people with current and recent (within the past 3 years) lived experience of homelessness that will consult with THN staff and CoC stakeholders on CoC activities		See progress on actions below
	Action 1. Throughout the year, recruit members and provide orientations to onboard members who join the committee	Recruitment continued, but no new members joined the committee in Quarter 4.
	Action 2. Provide opportunities for committee members to give input on CoC activities, using their expertise	In quarter 4, members gave input on street outreach, peer support, and the 2024 PIT Count survey.
<b>Goal 5: INCREASE FUNDING TO ADDRESS HOMELESSNESS</b>		
<b>Strategy 1: Align funding and other resources to complement the strategic framework—no activities scheduled for 2023</b>		
Measure 1. Increase to the CoC's Annual Renewal Demand (ARD) dollar amount		2022 ARD = \$10,893,560. 2023 Annual Renewal Demand (ARD) = \$13,444,459 (~23% increase)
Measure 2. All new projects are based on documented need in a given region		Applicants required to establish need through narrative prompt in the local (CoC-level) Application process
Measure 3. The CoC has developed and published funding priorities for funding administered by THN/the CoC		The CoC published first-ever funding priorities for CoC Program funding, first in the SNOFO local application, and then also in the 2023 CoC Program local Application process.
Activity 5.1a. Develop funding alignment plan, incorporating Program Models Chart, to align CoC funding with approved models and needs		See actions below
	Action 1. Educate the Community Investment Committee regarding the disparity in resources and the quality of existing resources and the need for standardization	No activity in Quarter 4
	Action 2. Develop program models for all interventions	No activity in Quarter 4
<b>Strategy 4. Provide technical assistance and promote capacity building to agencies regarding applying for Continuum of Care (CoC) Program and Emergency Solutions Grant (ESG) Program funding</b>		
Measure 1. Increase in the number of new communities in the TX BoS CoC's application for CoC Program funds		Baseline: 13 communities represented in the FY2022 CoC Program Application End of year: 20 communities represented in the FY2023 CoC Program Application
Measure 2. Increase in the CoC's Annual Renewal Demand (ARD) dollar amount		2022 ARD = \$10,893,560. 2023 Annual Renewal Demand (ARD) = \$13,444,459 (~23% increase)
Measure 3. Increase in the number of first time applicants to the FY2023 CoC Local Competition		Baseline 5 new Applicants, End of Year 8 New Applicants in the FY23 CoC Program competition
Measure 4. An increase in overall New Project Applicant Average Score in the FY2023 CoC Program Competition compared to FY2022		FY22 avg score was 72.62%, FY23 avg score 75.91%
Activity 5.4a. Increase outreach to communities that do not currently receive CoC Program funding to identify any barriers that may keep them from applying		See actions below
	Action 1. Identify communities/regions targeted for outreach in 2023, with a focus on areas with higher concentrations of underrepresented groups (CoC Application, question 1D-10b.3). Incorporate into communication strategy.	No activity in Quarter 4
	Action 2. Identify partners to help the CoC serve areas where there is no current CoC Program funding, i.e., Community Investment Committee (CIC) West region	No activity in Quarter 4
Activity 5.4c. Assist communities with capacity building so that projects can meet requirements for applying for CoC and/or ESG funding		See Actions below

	Action 1: Develop New Applicant Training Module using Litmos	No activity in Quarter 4
	Action 2: Develop CoC Program Readiness Tool	No activity in Quarter 4
	Action 3: Conduct CoC Project Design Clinic	No activity in Quarter 4